



Now Hiring Outside Services Team Member

Full-Time & Part-Time · Year-Round · Cross-Trained

\$16 – \$20 / HR BASED ON ROLE + CASH TIPS

THE OPPORTUNITY

The Face of the Club, Every Day

Falmouth Country Club is hiring Outside Services Team Members — the people who deliver a best-in-class member experience across the most visible touchpoints at the club. This is a high-accountability, fast-moving role that rotates across four key areas: Bag Room, Bag Drop, Pool Check-In, and Operations Support.

Every team member is fully cross-trained and rotates evenly across roles and shifts. The variety is real — and so is the standard. This is a year-round position with hours ranging from ~21 to ~40 per week depending on the role.

HOW PAY WORKS

Two Shift Types, One Team

Hospitality shifts — Bag Drop, Pool Check-In, Bag Room — pay \$16/hr plus cash tips. Great service earns real tips, and top performers get more of these shifts.

Operations shifts — grounds support, maintenance, events — pay \$20/hr. Everyone rotates through both types based on team needs and your strengths.

THE ROLES

Where You'll Rotate

Bag Room — Set the tone for the day. Trackman range setup, bag stand alignment, tee stocking, cart staging, and Pro Shop support.

Podium / Bag Drop — Own the member arrival experience. Greet members, manage cart flow, keep the drop zone running.

Pool Check-In & Towels — Manage pool entry, maintain towel station standards, ensure a clean deck.

Operations Support — The get-it-done role. Tennis court maintenance, driving range support, pool restocks, divot filling, general maintenance, and event setup/breakdown. Two operations support team members at all times, more on event days.

Split shift coverage between 6 AM and 9 PM across all positions.

WHO WE'RE LOOKING FOR

The Right Fit

- Delivers a warm, professional experience at every member touchpoint.
- Moves fast, stays organized, and keeps standards high at peak volume.
- Rotates confidently across all roles and learns every station thoroughly.
- Communicates clearly, works well on a team, and takes ownership without being asked twice.
- Comfortable working outside in changing Maine weather conditions.
- Handles physical tasks safely and takes pride in the end result.

SKILLS

What We're Looking For

<p>MUST-HAVE</p> <ul style="list-style-type: none"> Strong reliability, punctuality, and professionalism Comfortable speaking with members and delivering a high-end service experience Able to stand/walk for long periods and work outdoors in all conditions Able to lift/carry 40+ lbs. regularly Fluent English — read, write & speak Positive attitude, calm under pressure, team-first mindset 	<p>NICE-TO-HAVE</p> <ul style="list-style-type: none"> 1+ year experience in hospitality, athletics, facilities, or golf operations Golf, tennis, or private club experience Cart and range operations experience Event setup/breakdown experience Maintenance or facilities support background Pool operations familiarity
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THE WORK

What You'll Be Working Across

Fully cross-trained across every outdoor operation at the club:

BAG ROOM	BAG DROP	POOL CHECK-IN	TOWEL SERVICE
TENNIS COURTS	DRIVING RANGE	CART STAGING	EVENT SETUP
GROUNDS SUPPORT	GENERAL MAINTENANCE		

THE DETAILS

What You Can Expect

<p>HOSPITALITY PAY</p> <p>\$16 / Hour + Tips</p> <p>Bag Drop, Pool, Bag Room shifts</p>	<p>OPERATIONS PAY</p> <p>\$20 / Hour</p> <p>Floater, maintenance, events</p>	<p>AVAILABILITY</p> <p>Full & Part-Time</p> <p>Year-round, 21–40 hrs/week</p>
<p>SCHEDULE</p> <p>Rotating Shifts</p> <p>Open & Close, 6 AM – 9 PM</p>	<p>BENEFITS</p> <p>Available</p> <p>Eligible full-time team members</p>	<p>TIPS</p> <p>Cash Tips</p> <p>Earned on hospitality shifts</p>



We Look Forward to Meeting You

This is not a stand-around-and-wait job. It's a high-standard, high-trust role where great team members become the face of the club. If you like staying busy, working as part of a sharp team, and being proud of the end result — you'll do well here.

Apply on Indeed or fill out the employment interest form at falmouthcc.org. Please do not contact the club directly or visit to apply.